



"Barbara Budd"
<bjbudd@houston.rr.com>
05/16/2005 06:28 PM

To <dataquality@bpd.treas.gov>
cc
bcc

Subject change info on your web-site

The information on your website regarding where one should send HH bonds for redemption is incorrect. I sent my bond to the Kansas City Federal Reserve Bank and received a post card stating that they had been forwarded to the Minneapolis bank for processing. Please update your website - (you can save \$ in postage and there won't be a delay in people getting their money deposited)

Your Servicing Federal Reserve Bank for U.S. Savings Bonds is:

(based on Zip Code 77586)

**Federal Reserve Bank
of Kansas City
P.O. Box 419440
Kansas City, MO 64141-6440**

800-333-2919

Last Updated May 16, 2005

05002

Mary Abels/BPD
06/08/2005 03:16 PM

To Brenda K Cunningham/BPD@BPD
cc
bcc
Subject Data Quality Information Request



Hi Brenda,

Below is a response to the May 16, 2005 email from Barbara Budd (bjbudd@houston.rr.com) re: information on our website where customers should send their HH Bonds for redemption.

Ms. Budd was using our FRB Locator, an application that allows a customer to enter their ZIP Code to find out the address and phone number of their servicing Federal Reserve Bank.

Below is our response to Ms. Budd.

Hi Barbara,

Thanks for taking the time to send your suggestion re: updating information on our website for savings bond processing.

We're in the process of consolidating the processing of savings bonds to two Federal Reserve Banks. In October 2005, all FRB Kansas City savings bond processing will officially be moved to FRB Minneapolis. FRB Kansas City recently notified us they've moved some of their operations early to FRB Minneapolis, so we've updated our Internet ZIP Code locator. As of today, all customers that normally would have sent items to FRB Kansas City will be directed to FRB Minneapolis.

-Mary Abels
Program Analyst