



*-USS Bulkeley (DDG- 84)*

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# 2012

## JULY'S NAVY CASH SAILOR OF THE MONTH



**PS3 (SW/AW) Ahren Eisenmenger, USS Bataan (LHD-5)**, has been selected as Navy Cash Sailor of the Month for June 2012. As the Deputy Disbursing Agent, his performance has been nothing short of superb. Processing numerous enrollments, savings deposit collections, and countless other Navy Cash administrative transactions. He accomplished these tasks all while providing excellent customer service for a large number of Sailors and Marines during the ship's ten month deployment. Petty Officer Eisenmenger consistently demonstrates his technical knowledge of the Navy Cash system by providing troubleshooting assistance to ensure system is fully operational. He is always on top of things, demonstrating outstanding initiative, and accurately maintaining all funds trusted to him. Through his steadfast commitment to excellence, the Navy Cash program office would like to thank him and name him Navy Cash sailor of the Month.

Submitted by Hugh Chin Navy Cash Fleet Support Group – NAVSUP Fleet Logistics Center Norfolk.  
Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to [matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)

## AUGUST'S NAVY CASH SAILOR OF THE MONTH



**LTJG Chris Anschuetz, USS Bulkeley (DDG- 84)**, has impeccable attention to detail and truly lives by the motto "Service to the Fleet." Last year, his sales division produced a remarkable stock turn, one of the highest recorded by any Norfolk ship, according to ATG. Under his management, the ship's store generated contributions of over 60 thousand dollars to MWR, an all time high for USS Bulkeley. During LTJG Anschuetz's FEG audit, his accountability earned him a grade of "OUTSTANDING". To better improve customer service to the crew, LTJG Anschuetz coordinated the delivery and installation of new soda machines, replacing the old machines which were in place since the ship's commissioning over 10 years ago! USS Bulkeley has not had a major Navy Cash casualty, which is a direct reflection of LTJG Anschuetz's expert knowledge of the system. . LTJG Anschuetz always puts the crew first and is a fine example of what junior Supply Corps officers should strive to be. We are proud to name him Navy Cash Sailor of the Month!

Submitted by Hugh Chin Navy Cash Fleet Support Group – NAVSUP Fleet Logistics Center Norfolk.  
Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to  
[matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



## SEPTEMBER'S NAVY CASH SAILOR OF THE MONTH



**ENS Ty Shaffer of the USS McClusky (FFG-41)** has been named Navy Cash Sailor of the Month for September 2012. While deployed to the 4<sup>th</sup> Fleet AOR, he maintained the Navy Cash system despite several challenges which allowed the crew of sailors, Air Dept, and Coast Guard personnel to receive excellent customer service. He has additionally spent countless hours working with Engility Corp. troubleshooting the Navy Cash system during the recent move to the barge. During a recent teleconference call, he provided valuable feedback to the Navy Cash CSU, Navy Cash Technical Support and JPMChase to help enhance Navy Cash customer support fleet wide. In his most recent FEG audit, he received a score of "Excellent." ENS Shaffer is most deserving of being selected for Navy Cash Sailor of the Month for an outstanding effort in managing Navy Cash system for the true benefit and high morale of his crew.

Submitted by Andrew Yager Navy Cash Fleet Support NAVSUP Fleet Logistics Center Group-San Diego,  
Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to  
[matthew.winter1@navy.mil](mailto:matthew.winter1@navy.mil)



## REMINDER-

Watch your end of days - If they do not go through, start the trouble shooting steps and try to connect to each NOC. If necessary open a case with NCTS, providing the COMMS test.



\*\* Ships often experience power fluctuations or outages. Your Navy Cash equipment needs to be protected to ensure proper and continual operation. Upon installation, the Program provided uninterrupted power supplies (UPS) for the K80's (cashless ATMs) and server nodes for that protection. Please take the time to occasionally check these UPS to ensure they are still operating at optimal performance.



**Transfer/Unuspended accounts** – With the new web release (11/11/12), DISBOs will have the ability to transfer members from the shore command and unuspended the account. You will no longer have to contact the CSU to make the transfer.

**Disbursing Officers Reminder** - Please be sure to check your merchant strip accounts on a regular basis, that way you will be able to research within the 6 month limit available for viewing on the web.



Karl Larson, Information Systems Security Manager for the Navy Cash system, will be conducting security and system wellness audits on west coast ships in October. The audits are designed to help prepare the fleet for CCRI and CSICP inspections, and engage the ship's IT forces with Navy Cash. Please contact him at [karl.larson1@navy.mil](mailto:karl.larson1@navy.mil) to schedule an appointment.

**San Diego:** 15 - 19 October 2012  
**Everett:** 22 - 23 October 2012  
**Bremerton:** 24 October 2012

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### Installations

As of 31 August the Navy Cash system is currently installed on 151 active Navy ships.

### Refresher Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, SHs, PCs MWR, Wardroom treasurer, 1st class mess, CPO mess and Food service.

Location	Date
Everett, WA	26-29 November 2012
Norfolk, VA	December 2012 (Tentative)

POC is Derek Takara, [derek.takara@navy.mil](mailto:derek.takara@navy.mil).

### Future Fiscal Training

POC is Andrew Yager - [andrew.yager@navy.mil](mailto:andrew.yager@navy.mil) - (619) 556-6493 & Hugh Chin - [hugh.chin@navy.mil](mailto:hugh.chin@navy.mil) - (757) 443-1189

Location	Date
Norfolk, VA	14 November 2012
San Diego, CA	14 November 2012

### Installation – Navy Cash Tech. Refresh

\*ALL DATES ARE SUBJECT TO CHANGE

HULL	SHIP	HOMEPORT	START
LPD 23	ANCHORAGE	San Diego	25 September 2012
CG 62	CHANCELLORSVILLE	San Diego	23 October 2012
DDG 82	LASSEN	Yokosuka	06 November 2012
DDG 51	ARLEIGH BURKE	Norfolk	20 November 2012
DDG 70	HOPPER	Pearl Harbor	20 November 2012
CVN 76	RONALD REAGAN	Bremerton	03 December 2012
DDG 75	DONALD COOK	Norfolk	11 December 2012
FFG 60	RODNEY M DAVIS	Everett	11 December 2012

Ships on the waterfront are encouraged to participate!



## Navy Cash Customer Service

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 6NAVYCASH or (866) 362-8922

Website: [www.navycash.com](http://www.navycash.com)

E-mail: [navycash@ezpaymt.com](mailto:navycash@ezpaymt.com)

Disbursing offices/Merchants: (866) 3NAVYCASH or (866) 362-8922

Website: [www.navycashcenter.com](http://www.navycashcenter.com)

Email: [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

## Navy Cash Program Office

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Deb Danner, Operations Manager

Karl Larson, Information Assurance and IT Security

Mike Hassick, Financial/Shipboard Auditor

Derek Takara, Training

Matthew Winter, Navy Cash Bulletin

Hugh Chin, Waterfront Support (LANTFLT)

Andrew Yager, Waterfront Support (PACFLT)

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