



U.S. Department of the Treasury

# KFC Dispatch

Winter 2011

Kansas City Regional Financial and Operations Center

## 2010 Payment Management Customer Conference \* Success through Partnerships \*

FMS' Payment Management Division held the 2010 Customer Conference on August 24-25, 2010. The meeting was hosted in Broomfield, Colorado, at the Omni Interlocken Hotel. This conference offered customers a rare opportunity to interact with staff from the four Regional Financial Centers (RFCs), the Birmingham Debt Management Operations Center (BDMOC), and the Washington office.

The event featured key note addresses from special guest Tom Hoenig, President of the Federal Reserve Bank of Kansas City, as well as Payment Management's very own, David Lebryk, Commissioner of Financial Management Service (FMS), and Sheryl Morrow, Assistant Commissioner of Payment Management. Commissioner Lebryk shared his thoughts on the changes agencies are facing as FMS moves towards standardizing financial reporting as well as the results of the recent FMS Consolidated Customer Survey. He emphasized how important it is for FMS to continue to provide top-notch services to our customers across all divisions of FMS, and our commitment to continuous improvement. Assistant Commissioner Morrow's address focused on the future of the Payment Management Division. She provided a great deal of information on the "All Electronic Initiative", and the impact it is expected to have upon the Payment Management Division.

In addition to the key note speakers, the event also featured presentations from various program areas highlighting FMS' products and services. Presenters were coupled with an agency testimonial, providing tangible examples of the challenges and successes associated with their implementation. Topics included:

- Payment Application Modernization (PAM)
- Secure Payment System (SPS)
- Government-wide Accounting and Modernization Project (GWAMP)
- Payments 101
- Automated Standard Application for Payments (ASAP)
- Debt Management Services (DMS)
- International Treasury Services (ITS.gov)
- US Debit Card
- Treasury Check Information System (TCIS)
- Internet Payment Platform (IPP)
- Collections and Cash Management Modernization (CCMM)
- Transaction Reporting System (TRS)

The Kansas City Financial Center (KFC) would like to thank Denny Lessner, Social Security Administration, and Jim McAfee, Commodity Credit Corporation, for their agency testimonial contribution!



### INSIDE THIS ISSUE

PM Customer Conference	1-2
New CAB Co-Chairs	3
PAM 3.0	4
OFAC	5
EFT Reclamations	6
KFC Welcomes VA	7
Spotlight	8
Upcoming KFC CAB	8

The conference featured a panel discussion entitled “Are You Smarter than a Regional Director?” that was moderated by FMS’ Deputy Commissioner, Wanda Rogers. The panel consisted of Bob Mange, Director of the Austin Financial Center (AFC); Gary Beets, Director of KFC; Elizabeth Belinsky, Director of the Philadelphia Financial Center (PFC); and Phil Belisle, Director of the San Francisco Financial Center (SFC). This light-hearted approach to payment policy offered a serious look at the issues affecting Certifying Officers and emphasized the rules and regulations they need to be aware of when certifying Federal payments.

The event was also FMS’ first external conference that utilized I-Clicker technology. I-Clickers allow speakers to ask questions and receive real-time results from the audience. With I-Clickers, the questions are posed in a multiple choice format and each attendant can record their answer through their I-Clicker. For a conference of this size, the I-Clickers offered a fun and easy way to gauge attendees’ knowledge of the subject matter and an opportunity to be more engaged in the presentations.

A workgroup, composed of representatives from the four RFCs, worked steadily over the last eighteen months to organize the conference. KFC served as project lead for this workgroup and provided oversight of various responsibilities related to the planning and organization of this conference. Members of the KFC planning team included: Francie Abbott, Tom Nelson, Lauren Ray, Kathy Spittler, and Mike McGill.

Through the hard work and commitment of the RFC’s, speakers and the Omni Interlocken Hotel, the conference was a resounding success. Much like 2008, the Payment Management Customer Conference offered customers a rare opportunity – being able to interact with the major players in FMS programs and services, as well as other fellow agency representatives. The event was conducive to networking and the sharing of best practices across agencies. As an agency, FMS is committed to fostering strong key collaborative relationships.

***We are looking forward to the next conference which will be held in Summer of 2012!***



## Customer Advisory Board Welcomes New Chair & Vice Chair

The Kansas City Financial Center Customer Advisory Board (CAB) welcomes Gloria Owens and Kathi Moore as the new Chairperson and Vice Chairperson. During the February 2010 CAB meeting, Gloria agreed to move up to Chairperson and Kathi was elected as the new Vice Chairperson. At the end of the two year term, Kathi will become the Chairperson and a new Vice Chairperson will be selected by the CAB members. The Chairperson serves as the official spokesperson for the board, leads the meeting, and guides discussion on agenda items.

**Gloria Owens** is the Section Chief of the Financial Services Section (FSS) of EPA's Research Triangle Park Finance Center (RTP-FC). Her primary responsibilities include: managing the Agency's simplified acquisition payments and the reconciliation, working accounts receivable for the Center, and facilitating miscellaneous payments. Gloria assumed this position in January 2008. The FSS competed and won the A76 competition for these duties in 2005. Under a recent audit, all the terms of the contract have been successfully achieved, with a savings of over \$429,000 to the federal government. Gloria manages this process and continues to look for innovative solutions to reduce the cost while maintaining the high quality of service.



Gloria began her federal career as a student intern while attending North Carolina Central University. Following her graduation, where she earned her Bachelor degree in Business Administration, Gloria worked as a Systems Programmer at Army Research Office and held various positions at EPA.

Away from the office, Gloria has two daughters in College and one teenager that keep her and her husband very busy with activities. She loves to travel and enjoys the annual family trip each spring or summer.

**Gloria's Quote:** *I am thankful for the blessings in my life in regard to my family and my career with the federal government. I now have over 30 years of service with federal government and I have had many wonderful experiences as well as met many great acquaintances and friends. My previous Supervisor, Joseph Safadi was voted as Chair of the CAB just prior to his passing. It is an honor to follow in his footsteps and I thank you all for selecting me.*

**Kathi Moore** - As Director of the Office of Benefit Accounting and Systems Analysis, Kathi oversees the issuance of more than 600 million benefit payments for approximately \$700 billion annually and approximately \$60 billion in withholdings from those benefit payments. Kathi is also responsible for all associated accounting policy, legislation implementation and the accuracy of almost 60 million master records. Additionally, she has been instrumental in developing automated solutions to very manual processes that have not only saved the agency money but has enhanced the reliability of SSA's Financial Statements. Kathi started her career in the Federal government with the Social Security Administration in 2001. Prior to joining SSA, she worked as an accountant for a Fortune 100 defense contractor. Kathi earned a Bachelor Degree in Accounting from the University of Maryland. Kathi is married with two sons, age 21 and 19. While adjusting to the empty nest, Kathi and her husband enjoy traveling, music, sports and hanging around their pool.



**Kathi's Quote:** *Bravery, strength and intelligence come in many forms and each has contributed to who I am today. If someone asked me ten years ago where I would be in ten years, I would have never guessed the place I reside today; either personally or professionally. I consider myself extremely fortunate. My family and friends are wonderful; I love my job and now I'm Vice Chair of the Kansas City CAB! I really look forward to working with all of you; should be fun!*

## Pam 3.0 Release Modernizes Payment Processing & Reporting

The Payment Application Modernization (PAM) project is important to the United States Government because the current payment process relies upon old technology including aging programming languages. The legacy applications currently support over 30 different file input formats and check faces due to the different needs of the more than 200 Federal Program Agencies (FPA's) serviced by the US Treasury Regional Financial Centers (RFCs). The PAM project is modernizing the technology by building a custom application that will standardize, automate, and streamline the payment process ensuring "on time, every time" payment delivery for the millions of recipients across the United States and beyond, on behalf of the FPA's.

With the original release of PAM, only Supplemental Security Income (SSI) payments were processed through the PAM application. In February 2010, another piece of functionality was added to interface to the Secure Payment System (SPS). This interface permits the streaming of payment certifications to the PAM application. Linking PAM and SPS set the stage for the latest new software release, PAM 3.0, which includes such payment types as daily vendor, salary, travel, and miscellaneous payments. This major new release, which successfully occurred in November 2010, installed significant functionality to the PAM application. Included in the November 2010 release were functionality associated with payment offset processing, ability to accept a standardized agency input payment format, the use of a standardized print check face, and a standardized file receipt notification report that will be electronically delivered to agencies upon receipt of a payment file. Of particular note is the new standardized payment format, which will accommodate new Government-wide Accounting (GWA) requirements that will require agencies to report Treasury Account Symbols (TAS) and Business Event Type Codes (BETC) for payments.

As there are significant changes occurring within Treasury's payment modernization and new accounting reporting requirements initiatives, there is a critical need to reach out to FPAs so they understand how these efforts will impact them. The key date to focus on is October 1, 2014—at which time; all FPAs will be required to use the new standardized payment format. The PAM application is now ready to accept the new standard payment format with the November 2010 software release. In May 2012, FPAs using the standard payment format would be eligible to be "GWA Ready" and be fully compliant with the TAS/BETC reporting requirements for their payments. FPAs not ready at that time would have until October 1, 2014, to become compliant. Providing FPAs with this advance lead time should provide ample time to plan and budget for these new changes.

The RFCs will play an integral role in working with customer agencies ensuring proper and timely awareness of the upcoming changes. This is envisioned to be conducted and communicated via conference calls, web conferencing, training and educational sessions, and face-to-face meetings.

Additionally, the RFC Customer Advisory Board (CAB) meetings and specialized agency informational forums will be used to convey and communicate these changes and impacts. The PAM Project management staff will support the RFCs in these various forums. Outreach efforts have already been underway with many agencies. In fact, some FPAs actively pursued the use of the PAM standard payment format with the intent of being in position to submit their payments in conjunction with the November 2010 PAM software release.

The RFCs and the PAM Project Management Office (PMO) staff will be very busy over the coming months working with customer agencies to get the word out about the changes and impacts to the payment processing and reporting requirements. On the heels of this communication, the RFCs and PMO staff will begin working with customer FPAs to conduct testing and to coordinate their transition to the new PAM software.

For more information or to download the requirement specification documents of the PAM standard input file format and/or the standard agency notification report, please visit the PAM website at: [www.fms.treas.gov/pam/index.html](http://www.fms.treas.gov/pam/index.html).



# What Everyone Needs To Know About OFAC

## The Department of Treasury – Office of Foreign Asset Control

**The Office of Foreign Assets Control (OFAC)** is an agency of the United States Department of the Treasury and the Office of Terrorism and Financial Intelligence. OFAC administers and enforces economic and trade sanctions based on U.S. foreign policy and national security goals against targeted foreign states, organizations, and individuals – including terrorists, international narcotics traffickers, and those engaged in activities related to the proliferation of weapons of mass destruction. OFAC authority is established under 31 CFR 500-599 and through Executive Order 13224 issued September 25, 2001. (<http://www.treasury.gov/resource-center/sanctions/Documents/13224.pdf>)

OFAC sanctions are designed to prevent financial transactions to banned countries, organizations, and individuals. The sanctions impose controls to stop prohibited payments and can freeze assets under US jurisdiction. Under these programs, OFAC identifies specific countries, people, banks, companies, and other entities considered a threat to national security or who participate in activities that are a violation of U.S. foreign policy. These targeted countries, entities, and individuals are compiled in the OFAC watch lists including the Specially Designated Nationals and Blocked Persons List (SDN list), which can be found on the OFAC website ([www.treas.gov/ofac](http://www.treas.gov/ofac)). In accordance with OFAC regulations, Executive Order 13224, and the Treasury Financial Manual (TFM Sec. 1020), Federal Agencies “must not make or certify payments, or draw checks or warrants, payable to an individual or organization listed on the SDN and Blocked Persons list. Agencies should consult the SDN and Blocked Persons list... before making payments.”

Banned countries and entities include Cuba, Iran, Libya, and Sudan, the Western Balkans, Burma (Myanmar), Iraq, North Korea, Zimbabwe, as well as groups and individuals involved in diamond trading, the proliferation of weapons of mass destruction, narcotics trafficking, and terrorism. The OFAC SDN list can contain the names of individuals, commercial enterprises (including banks), and governmental organizations. It is the responsibility of every Federal Agency to ensure they are in compliance with OFAC regulations and Executive Order 13224. Unless specifically authorized and licensed by OFAC, no U.S. person or Organization can do business with individuals, companies, banks, or government institutions in these countries, or persons or entities acting for or on behalf of these countries and appearing on the SDN lists.

Prohibited transactions include trade or financial transactions in which U.S. persons may not engage unless authorized by OFAC or expressly exempted by statute. The fines for violations can be substantial and can include both criminal and civil penalties. Depending on the program and the nature of the violation, criminal penalties can include fines ranging from \$50,000 to \$10,000,000 and imprisonment ranging from 10 to 30 years for willful violations. Depending on the program, civil penalties range from \$250,000 or twice the amount of each underlying transaction to \$1,075,000 for each violation.

All recipients, as well as the instructed banks and intermediary financial institutions, need to be screened against the OFAC SDN and watch lists to ensure that payments are processed to appropriate recipients and through appropriate financial institutions. There is no short cut to screening. All international transactions should be checked against the OFAC lists. Do not rely on intuition. No one would you suspect the name “Atlas Air Conditioning Company, Ltd. London, England”. This is not a name or country location that would generally cause concern. However, this entity is on the SDN list. Remember, names can be deceiving and, like the previous example, might not raise suspicion. However, that doesn't mean they aren't on the Banned Countries, SDN or Blocked Persons list.

It is the responsibility of every Federal Agency under OFAC regulations and Executive Order 13224 to adequately pre-screen payment activity to ensure no payments are directed to any banned country, entity or individual. The goal with OFAC compliance is to ensure that payment recipients and their financial institutions are screened against the OFAC Banned countries and SDN and Blocked Persons lists. In this way Agencies can stop OFAC-prohibited transactions before they are processed and your organization is subject to fines or penalties.

# Open for Business Again: EFT Reclamations

Have you ever felt or imagined going through an event or circumstance before? No, this is not an out of body experience but something referred to as déjà vu. The term *déjà vu* literally means the illusion of having already experienced something that actually is being experienced for the first time, or an impression of having seen or experienced something before. Well, there is no illusion that the Kansas City Financial Management Center (KFC) is back in the reclamations business again. It has been several years since KFC worked reclamations, but with the Financial Management Service's (FMS) repurposing of the Austin Financial Center to a Debt Management Center, KFC has been tasked to play a more significant role with EFT reclamations.

On November 1, 2010, FMS restructured the EFT reclamation workload between KFC, the Philadelphia Financial Center (PFC) and San Francisco Financial Center (SFC). For those who are new or unfamiliar with reclamations, this is the process of recovering post-death benefit payments made on behalf of federal agencies through the Automated Clearing House (ACH) Network to a beneficiary bank account.

The redistribution of work to KFC will primarily be managed in the Claims Unit of the Financial Services and Support Branch (FSSB), but the Payment Management Operations Branch (PMOB), KFC Customer Service Help Desk and the Administrative Management Branch (AMB) are all impacted by the change. The Claims Unit will provide service to SSA-Great Lakes Program Service Center, SSA-Mid America Program Service Center, and SSI-Baltimore.

The Claims Unit includes; Rita Andrews, Charmaine Barlow, Kelly Caldwell, Sandra Clark, Wendy Sanchez, Edna Wright, and Claims Supervisor, Tony Barnes.

If you have questions or need Assistance, please contact the KFC Help Desk at (816) 414-2100.

**DIRECT DEPOSIT**  
ELECTRONIC FUNDS TRANSFER  
FEDERAL RECURRING PAYMENTS

NOTICE OF RECLAMATION

RECIPIENT (AND/OR BENEFIARY) NAME: \_\_\_\_\_ DATE: \_\_\_\_\_  
CLAIM NUMBER: \_\_\_\_\_ DATE OF DEATH: \_\_\_\_\_

AMOUNT OF PAYMENTS RECEIVED WITHIN 60 DAYS: \_\_\_\_\_

OUTSTANDING TOTAL: \_\_\_\_\_

**A** Immediately after NOTICE TO ACCOUNT CHANGING UNIT (CNAC) OF THE SOCIAL SECURITY ADMINISTRATION (SSA) OF THE DEPARTMENT OF SOCIAL SECURITY (DSS) IS RECEIVED, YOU MUST CONTACT THE SSA TO DISPUTE THE PAYMENT. YOU MUST HAVE THE FOLLOWING INFORMATION READY: YOUR SOCIAL SECURITY NUMBER (SSN), YOUR CURRENT ADDRESS, YOUR CURRENT PHONE NUMBER, YOUR CURRENT EMPLOYER'S NAME AND ADDRESS, YOUR CURRENT EMPLOYER'S PHONE NUMBER, YOUR CURRENT EMPLOYER'S TAX IDENTIFICATION NUMBER (TIN), YOUR CURRENT EMPLOYER'S FEDERAL IDENTIFICATION NUMBER (FEIN), YOUR CURRENT EMPLOYER'S STATE IDENTIFICATION NUMBER (SEIN), YOUR CURRENT EMPLOYER'S BUSINESS TYPE, YOUR CURRENT EMPLOYER'S BUSINESS ADDRESS, YOUR CURRENT EMPLOYER'S BUSINESS PHONE NUMBER, YOUR CURRENT EMPLOYER'S BUSINESS FAX NUMBER, YOUR CURRENT EMPLOYER'S BUSINESS WEBSITE, YOUR CURRENT EMPLOYER'S BUSINESS DESCRIPTION, YOUR CURRENT EMPLOYER'S BUSINESS INDUSTRY, YOUR CURRENT EMPLOYER'S BUSINESS NAICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS SIC CODE, YOUR CURRENT EMPLOYER'S BUSINESS ICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS FIC CODE, YOUR CURRENT EMPLOYER'S BUSINESS OCS CODE, YOUR CURRENT EMPLOYER'S BUSINESS MICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS DICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS EICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS FICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS GICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS HICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS IICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS JICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS KICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS LICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS MICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS NICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS OICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS PICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS QICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS RICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS SICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS TICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS UICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS VICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS WICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS XICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS YICS CODE, YOUR CURRENT EMPLOYER'S BUSINESS ZICS CODE.

**B** Correct any error in the next or death, date of death, or other information on the back of the DISBURSED OFFICE COPY.

**C** Take an acceptable one of the following actions:

- 1 If the amount in the account is less than the amount in the DISBURSED OFFICE COPY, you must contact the SSA to dispute the payment.
- 2 If the amount in the account is more than the amount in the DISBURSED OFFICE COPY, you must contact the SSA to dispute the payment.
- 3 If the amount in the account is the same as the amount in the DISBURSED OFFICE COPY, you must contact the SSA to dispute the payment.

**D** If the amount in the account is the same as the amount in the DISBURSED OFFICE COPY, you must contact the SSA to dispute the payment.

ROUTING NUMBER: \_\_\_\_\_

TO BE COMPLETED BY PROGRAM AGENCY

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

PROGRAM AGENCY COPY

# Kansas City Steps Up For the VA

On December 1<sup>st</sup>, the Kansas City Financial Center (KFC) began issuing insurance letters on behalf of the Veterans Affairs (VA). The letters provide veterans an explanation of a payment issued on their behalf for services covered by the VA as a part of their benefit package.

In preparation for the new work, KFC ran two tests on November 17<sup>th</sup> and 19<sup>th</sup> with a volume of 60,000 -80,000 letters. With successful test runs, KFC eagerly and enthusiastically welcomed the arrival of these letters; and along with it, a burgeoning relationship with the Veterans Affairs. This workload transition is part of the Financial Management Service's (FMS) repurposing of the Austin Financial Center (AFC).

Currently KFC is processing letters only, through four different file types; CTC/Champ (Civilian Health and Medical Program), FEE (Fee-based healthcare), Mill Bill (Millennium Health Bill), and DIHS (Division of Immigration Health Services). This notification provides veterans or their medical caregivers an explanation of benefits for services administered.

Arriving in the spring of 2011 will be the VA letter & check files along with the third intelligent inserting system, the KERN 3500. This newest machine will be designated for check/letter matching only, processing 15,000 to 25,000 items per day. These checks are issued either to a veteran as a reimbursement for medical services obtained at a facility other than a VA hospital or clinic, or to a non-veteran medical facility who serviced a veteran.

**CHAMPVA Program**  
ATTN: CHAMP  
PO BOX 489063  
Denver, Colorado 80246-5063  
1-800-733-8387  
www.va.gov/cha

**EXPLANATION OF BENEFITS**  
CHAMPVA

You have the right to request reimbursement of eligible medical services covered by the CHAMPVA Program. This form is used to explain the medical services covered by your participation in the CHAMPVA Program. It also provides information on how to request reimbursement. For more information, contact the Department of Veterans Affairs, Office of the Inspector General, 10000 Rockledge Drive, Suite 1000, Alexandria, VA 22304-6100. For more information, contact the Department of Veterans Affairs, Office of the Inspector General, 10000 Rockledge Drive, Suite 1000, Alexandria, VA 22304-6100.

Patient:  
Member:

VA Deductible Family  
10 10  
CAT Cap Amount  
10

Information only, no check enclosed.

Control Number	PROVIDER	Date of Service From To	Description of Service Code/Modifier/Multiplier	Amount Billed	Amount Allowed	Amount Not Covered	Remarks/Code
TOTAL REBATE:							
MEMBER/ISSUE:							
NOTE: REIMBURSEMENT BASED ON PROFESSIONAL JUDGMENT - BE HOFFERED.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							
NOTE: THE VA WILL NOT REIMBURSE FOR SERVICES PROVIDED TO ACCEPT CHAMPVA AS FULL PAYMENT.							

VA FORM 10-7359B  
10-2008

Department of Veterans Affairs

Page 1 of 1

## WAY TO GO KFC!

As of January 27<sup>th</sup>, KFC had printed, enclosed, and mailed over 2 million letters; and was averaging 52,000 daily, with the smallest day's volume still being a whopping 23,000!



# WE WANT YOU!

Do you know someone who performs their job exceptionally well? Would you like to highlight an agency you feel deserves some recognition?

KFC is looking to feature individuals or entire organizations who deserve a little spotlight.

Please let us know at [KFC-CAS@fms.treas.gov](mailto:KFC-CAS@fms.treas.gov).

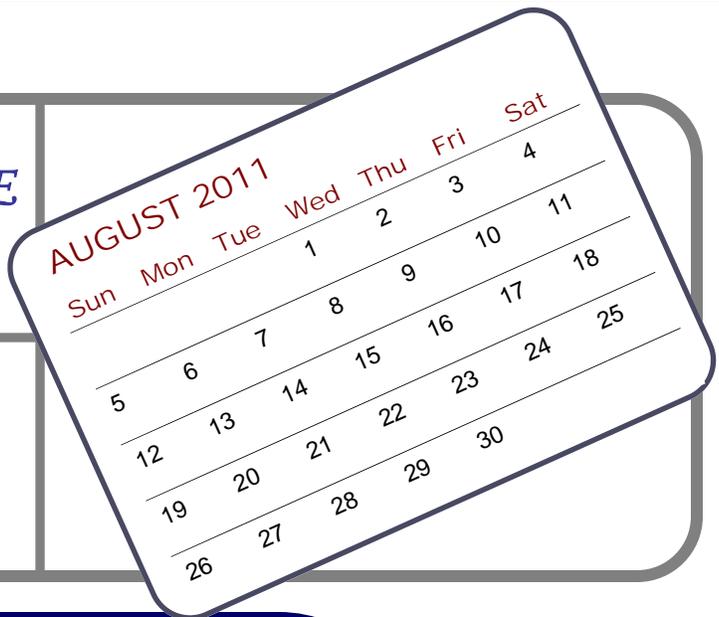


## SAVE THE DATE

2011 Kansas City CAB

Meeting Details Coming Soon...

If you have questions or agenda suggestions, please email [KFCCAB@fms.treas.gov](mailto:KFCCAB@fms.treas.gov)



**Department of the Treasury  
Financial Management Service  
Kansas City Regional Financial & Operations Center  
Customer Assistance Support Staff  
[www.fms.treas.gov/kfc](http://www.fms.treas.gov/kfc)  
[KFC-CAS@fms.treas.gov](mailto:KFC-CAS@fms.treas.gov)**