



Customer Advisory Board (CAB) Meeting
Kansas City, MO
February 23 – 24, 2010

Tuesday, February 23, 2010

- 8:00 – 8:30** **Continental Breakfast and Registration**
- 8:30 – 8:45** **Welcome Remarks & Introductions**
Debbie Byrd, CAB Chair
Gary Beets, Regional Director, KFC
CAB Member Introductions
- Approval of June 10 -11 meeting minutes**
- 8:45 - 9:15** **KFC – 75 year anniversary**
Introduction and slide show
Gary Beets, Regional Director, KFC
- 9:15 –9:30** ***Morning Break***
- 9:30 – 10:30** **Collections and Cash Management Modernization (CCMM)**
Gregory Till, Modernization Planning Federal Finance
- 10:30 – 11:00** **PRINCE/KERN**
Randy Brown, KFC
- 11:00 – 11:30** **Regional Financial Center Updates**
Susan Robinson, Deputy Director, Executive Branch
Francie Abbott, Manager, Financial Services & Support Branch
Randy Brown, Manager, Payment Management Operations Branch
Ethan Cole, Manager, Administrative Management Branch
Cynthia Sheppard, Manager, Information Systems & Support Branch
- 11:30 – 11:45** **Nominations for CAB Vice Chair**
- 11:45 – 1:00** ***Lunch***
- 1:00 – 2:00** **Internet Payment Platform (IPP)**
Paul Lionikis, FRB Boston
- 2:00 –4:30** **Tour of KFC & Reception**

Dinner at Cascone's Italian Restaurant – 5:00 p.m. (Optional)



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- 8:00 – 8:30** **Continental Breakfast**
- 8:30 – 9:30** **Governmentwide Accounting & Reporting
Modernization Project Update**
Mike Norman & Keith Jarboe, Governmentwide Accounting
- 9:30 – 9:45** ***Morning Break***
- 9:45 – 10:00** **Elections for CAB Vice Chair**
- 10:00 – 11:00** **Payment Application Modernization (PAM)**
Lori Meyer, KFC
- 11:00 – 12:00** **Agency Updates**
CAB Members
- 12:00 – 1:15** ***Lunch***
- 1:15 – 2:00** **International Treasury Services (ITS.gov) &
International ACH Transaction (IAT) Update**
Walker Woods, KFC
- 2:00 – 2:30** **Business Continuity Planning (BCP)**
Tamara Thissen, KFC
- 2:30 – 2:45** ***Afternoon Break***
- 2:45 – 3:15** **GSA's Billing and Accounts Receivable (BAAR) System**
Kristen Kraft, GSA
- 3:15 – 3:30** **Announcement of Vice Chair**
- 3:30 – 4:00** **Open Forum Discussion**
Questions & Answers
Next Meeting