



# Navy Cash<sup>®</sup> Bulletin



NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Volume: 06 Issue: 04

Jul-Aug-Sep 2009

## JULY'S NAVY CASH SAILOR OF THE MONTH



ENS Juan "Tony" Luevano of USS COMSTOCK, has been named Navy Cash Sailor of the Month for July 2009.

ENS Luevano recently completed a 7 month rigorous deployment. Being the sole Navy Cash representative onboard for over 700 Sailors and Marines was quite a challenge but also a very rewarding experience for ENS Luevano. He quickly accepted the Disbursing and Navy Cash operation from the former Disbursing Officer and kept the operation running very smoothly. Without his quick learning ability and desire to inquire, his crew might have struggled. Navy Cash has made USS COMSTOCK's Disbursing and Sales operations more efficient and manageable. Additionally, as being a new Disbursing Officer he quickly took advantage of the Navy Cash assistance that was just was only an e-mail or phone call away by contacting the Navy Cash helpdesk or Fleet Industrial Support Centers as needed. Overall, Navy Cash has made his job as the Assistance Supply Officer onboard COMSTOCK much more proficient. Since returning from deployment he quickly worked with L-3 Communications and resolved a lengthy technical problem that he was experiencing with Navy Cash backups. Despite being the Disbursing Officer and Navy Cash Manager for a short period of time, he has quickly transformed his operation into one of the smoothest on the waterfront. Bravo Zulu!!!

*Submitted by ENS Alejandro Lowe, SC, USN (USS MILIUS DDG 69).*

*Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to [bridget.carroll@navy.mil](mailto:bridget.carroll@navy.mil)*



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## AUGUST'S NAVY CASH SAILOR OF THE MONTH



LTJG Andrea Buck of USS GUNSTON HALL, has been named Navy Cash Sailor of the Month for August 2009.

As the Disbursing Officer and Assistant Supply Officer LTJG Buck has demonstrated a thorough knowledge of the Navy Cash system and has consistently provided the highest quality service to the men and women of the USS GUNSTON HALL. Her forward thinking and managerial ability is what has contributed to a variance free operation. Most notably, L-3 Communications commented on her maintenance and flawless operation of the system after completion of her Navy Cash groom.

The Navy Cash program office would like to thank you for your superb management of your system and providing the crew with the highest standards for service in excellence!

*Submitted by PS1(SW) Michelle Fortener (FISC Norfolk)*

*Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name and a short write up to [bridget.carroll@navy.mil](mailto:bridget.carroll@navy.mil)*



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## SEPTEMBER'S NAVY CASH SAILOR OF THE MONTH



SH3 (SW) John Michael Banley of USS CHANCELLORSVILLE, has been named Navy Cash Sailor of the Month for September 2009.

SH3 (SW) Banley is recognized as the "Navy Cash Guru" onboard the USS CHANCELLORSVILLE CG-62. During the installation of Navy Cash in 2005, SH3 Banley spent countless hours mastering the entire system and has been the resident expert keeping the system up and operational ever since.

During this year's surge deployment, while operating off the Horn of Africa, the ship's Navy Cash system experienced difficulties primarily caused by extremely limited bandwidth. With connectivity limited and frequently down entirely, batches weren't making it to the shore, and ultimately the Navy Cash Server crashed. SH3 Banley worked closely with the ship's IT's and shore side technical support day and night troubleshooting the issue. Using Node 2, he was able to restore Node 1, and developed a procedure for sending batches from the hours of 0000-0400 by having the ship set river city. SH3 Banley spent every night for a month working to catch up on the backlog of batches. His thorough knowledge of the Navy Cash system and strong work ethic was key to ensuring we sustained a functional program, yielding great benefits to the crew.

Sailors aboard the USS CHANCELLORSVILLE feel a sense of convenience, and the pressures of being at sea are lessened as a result of a functional navy cash system and SH3 Banley's outstanding customer service. SH3 Banley is a true asset to the QOL of every sailor onboard USS CHANCELLORSVILLE.

*Submitted by ENS Mabi S. Morgan, Sales officer (USS CHANCELLORSVILLE (CG-62))*

*Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name and a short write up to [bridget.carroll@navy.mil](mailto:bridget.carroll@navy.mil)*



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## Installations

As of 27 October 09 the Navy Cash system has been implemented on 148 ships.

USS TAYLOR (07/07)	USS WAYNE E MEYER (08/04)	USS NEW YORK (08/25)
USS DEWEY (09/08)	USS IWO JIMA (10/27)	

## Future 2009 Navy Cash Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, SHs, PCs MWR, Wardroom treasurer, 1<sup>st</sup> class mess, CPO mess and Food service.

2009	2010
San Diego Nov 16-20, 2009	Norfolk Feb 22-26, 2010
	Pearl Harbor May 17-20, 2010
	Mayport Aug 23-27, 2010

POC is Chuck Sexton, Navy Cash Training. [charles.sexton@navy.mil](mailto:charles.sexton@navy.mil), 717-605-7033.

## Fiscal Training

Location	POC
Mayport, FL – 17-18 Nov 2009	Hugh Chin <a href="mailto:hugh.chin@navy.mil">hugh.chin@navy.mil</a> (757) 443-1189
Norfolk, VA – 2 Dec 2009	
San Diego, CA - 18 Nov 2009	Andrew Yager <a href="mailto:andrew.yager@navy.mil">andrew.yager@navy.mil</a> (619) 556-6493



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## Installation - Functional Training Classes

\*ALL DATES ARE SUBJECT TO CHANGE

Ship	Location	Start
EMORY S LAND (AS 39)	Bremerton	09-13 Nov 2009
GEORGE H W BUSH (CVN 77)	Newport News	16-20 Nov 2009
MOUNT WHITNEY (LCC 20)	Gaeta	07-11 Dec 2009
MONTEREY (CG 61)	Norfolk	04-08 Jan 2010

***Ships on the waterfront are encouraged to participate!***



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**Navy Cash<sup>®</sup> Flash 09-012**

**25 Sep 2009**

Subject: **IMMEDIATE NECESSARY MAINTENANCE**

Attention: Disbursing Officer/Supply Officer

Please ensure these instructions are accomplished utilizing the attached patch as quickly as possible. Should you require assistance above the ship IT s, please contact the Navy Cash Customer Service Center at (866) 662-8922 or [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com).

### Install Instructions:

#### Node-1:

1. Attached to this email is a file named "**patchftp\_vbs.txt**"
2. Save the file to a Floppy drive to transfer to Node 1.
3. Copy "patchftp\_vbs.txt" file to **E:\ncsetup\patches**
4. Use Windows Explorer to locate the file **E:\ncsetup\patches\patchftp\_vbs.txt**
5. Right-click the file and choose **Rename**.
6. Change filename to "**patchftp.vbs**"
7. Choose "YES" when prompted to **confirm** file rename.
8. Double-click the "patchftp.vbs" file to **launch** the process.
9. **Wait** for the script to complete – a completion status will be shown.
10. Ensure you receive a "**SUCCESSFUL**" message. *Otherwise, if you receive a "FAILED" message, please contact the Navy Cash Support Center.*
11. Use Windows Explorer to locate **E:\ncsetup\patches**
12. Copy and paste the patch file "Windows2000-KB958644-x86-ENU.EXE" to **Q:\files\navydata\reports** shared location, to simplify installation on other systems.
13. Double-click the patch file "Windows2000-KB958644-x86-ENU.EXE" to launch the install.
14. After install completes, allow the Node to **fully reboot**.

#### Node-2:

1. Use Windows Explorer to locate **Q:\files\navydata\reports**
2. Double-click the patch file Windows2000-KB958644-x86-ENU.EXE to **launch** the install.
3. After install completes, allow the Node to **fully reboot**.

#### Node-1 Confirmation:

1. Log into Node-1 and ensure that Cluster Administrator resources are functional on NCSVR-N1.

#### Desktops and Laptops:

1. Use Windows Explorer to locate **Q:\files\navydata\reports**
2. Double-click the patch file Windows2000-KB958644-x86-ENU.EXE to **launch** the install.
3. After install completes, allow the Node to **fully reboot** Repeat these two steps for each desktop and laptop.

\*\*\*\* End of Instructions \*\*\*\*

**After successful installation request confirmation is emailed to [bridget.carroll@navy.mil](mailto:bridget.carroll@navy.mil).**

The NAVSUP Technical POC is Edie Johnston, [edie.johnston@navy.mil](mailto:edie.johnston@navy.mil) or (717) 605-2771.

MARLENE HIGGINS  
Director, Navy Disbursing



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**Navy Cash<sup>®</sup> Flash 09-013**

**26 OCT 2009**

## **Purpose: NOTIFICATION OF BARGE SUPPORT**

**Discussion:** For FY10 the Navy Cash Program Office will attempt to provide AIT, L-3 Communications, support for moving Navy Cash equipment to and from barges during CNO availabilities. Integrated Class Maintenance Plan (ICMP) task R-86331-21 will reflect this policy change.

It is not necessary to contact Navy Cash Customer Support as a case does not need to be opened for this effort. L-3 is monitoring availabilities and in most cases will contact ships in Norfolk and San Diego to schedule moves. Barge moves in other CONUS ports will be attempted where it can be combined with other Navy Cash visit requirements such as grooms. If your ship is not contacted by L-3 within 45 days prior to the availability start, the ship should contact the appropriate L-3 personnel.

East Coast: Steve Widden, [steve.widden@L-3com.com](mailto:steve.widden@L-3com.com)  
Office: (757) 366-4422 x4507 Cell: (757) 999-3124

West Coast: Bob Humston, [bob.humston@L-3com.com](mailto:bob.humston@L-3com.com)  
Office: (858) 552-9964 Cell: (619) 302-2105

Remember contact must be made within 45 days to allow for scheduling. Short turn around times can not be supported within the AIT schedule.

The NAVSUP POC is Ed Olsen, [Edward.olsen@navy.mil](mailto:Edward.olsen@navy.mil), (717) 605-7005

MARLENE HIGGINS  
Director, Navy Disbursing



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## REMINDER

Please ensure that every effort is being taken to deliver all Navy Cash cards received through the United States Postal Service to the appropriate cardholders. If members are no longer on the ship, please ensure mail is forwarded to the address on file. Postal Officers are reminded that Postal Petty Officers are to perform directory service IAW OPNAVINST 5112.6D, Chapter 4 and DoD 4525.6-M, Part C3.4.5.

If you have any questions, please contact the Customer Support Center at [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com) or 1-866-6NavyCash (662-8922).

POC: [carrie.kunze@navy.mil](mailto:carrie.kunze@navy.mil) or (717) 605-3506.

### US Treasury NAVY CASH Website

NAVY CASH information can be found on <http://fms.treas.gov/navycash>. This link provides easy access to enrollment, cardholder basic information, functional training materials, maintenance procedures, SOPs, news articles, bulletins, contacts and flash information 24/7.

POC is Chuck Sexton, [charles.sexton@navy.mil](mailto:charles.sexton@navy.mil), (717) 605-7033



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## **IMPORTANT REMINDER**

No software is authorized to be installed on any of the Navy Cash systems unless done so by a Navy Cash Technician or by direction of either the Program Office or a Navy Cash Tech.

Unauthorized software includes, but is not limited to: Microsoft Office, UMIDS, MPCC/PCC-OTC, games, or any application that does not meet Navy IT-21 guidelines.

If MPCC/PCC-OTC is installed on a Navy Cash system, it must be removed by a Navy Cash Technician and re-installed on another ISNS asset (COMPOSE) by ship's force.



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## Navy Cash Customer Service

### JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 6NAVYCASH or (866) 362-8922

Website: [www.navycash.com](http://www.navycash.com)

E-mail: [navycash@ezpaymt.com](mailto:navycash@ezpaymt.com)

Disbursing offices/Merchants: (866) 3NAVYCASH or (866) 362-8922

Website: [www.navycashcenter.com](http://www.navycashcenter.com)

Email: [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms: 888-344-3796

Settlement items: 813-432-4793

CSU: 866-242-7301

## GLOBAL DISTANCE SUPPORT CENTER (GDSC)

Commercial: (877) 4-1-TOUCH

(877) 418 – 6824

DSN: (510) 4-2- TOUCH

(510) 428-6824

## Navy Cash Program Office

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