

**Attention Disbursing Officers and Supply Officers**

**NAVY CASH<sup>®</sup> FLASH!**  
Naval Supply Systems Command

Navy Family Support Mechanicsburg  
Code 56  
5450 Carlisle Pike  
P.O. Box 2050  
Mechanicsburg, PA 17055-0791

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Navy Cash<sup>®</sup> Flash 10-004

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**Purpose:** Notification of Temporary Change in Navy Cash Customer Service Center

**Discussion:** For the next several weeks there will be a change in the Customer Service Center over night support. During the hours between midnight and 7:00 a.m. (EST), callers will hear a recording stating all non critical issues should be either emailed into the Customer Service Center (navycashcenter@ezpaymt.com) or left as a phone message which will be reviewed that morning. The recording also provides another number to call to reach an overnight Central Support Unit Manager should there be a critical issue that need immediate attention.

Representatives will continue to be available from 7:00 a.m. to midnight (EST).

The NAVSUP POC is Edie Johnston, [edie.johnston@navy.mil](mailto:edie.johnston@navy.mil), (717) 605-2771.

  
MARLENE HIGGINS  
for Director, Navy Disbursing

**Please route immediately to the Supply Officer and Disbursing Officer**