



**DNP** DO  
NOT  
PAY

BUREAU OF THE FISCAL SERVICE

# Do Not Pay Business Center “How Can DNP Work For You” 2016 Fiscal Service Advisory Council Conference

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June 2016

# Agenda

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# Improper Government Payments

\$136 billion in federal benefit, grant, loan and vendor payments were made improperly in FY 2015.

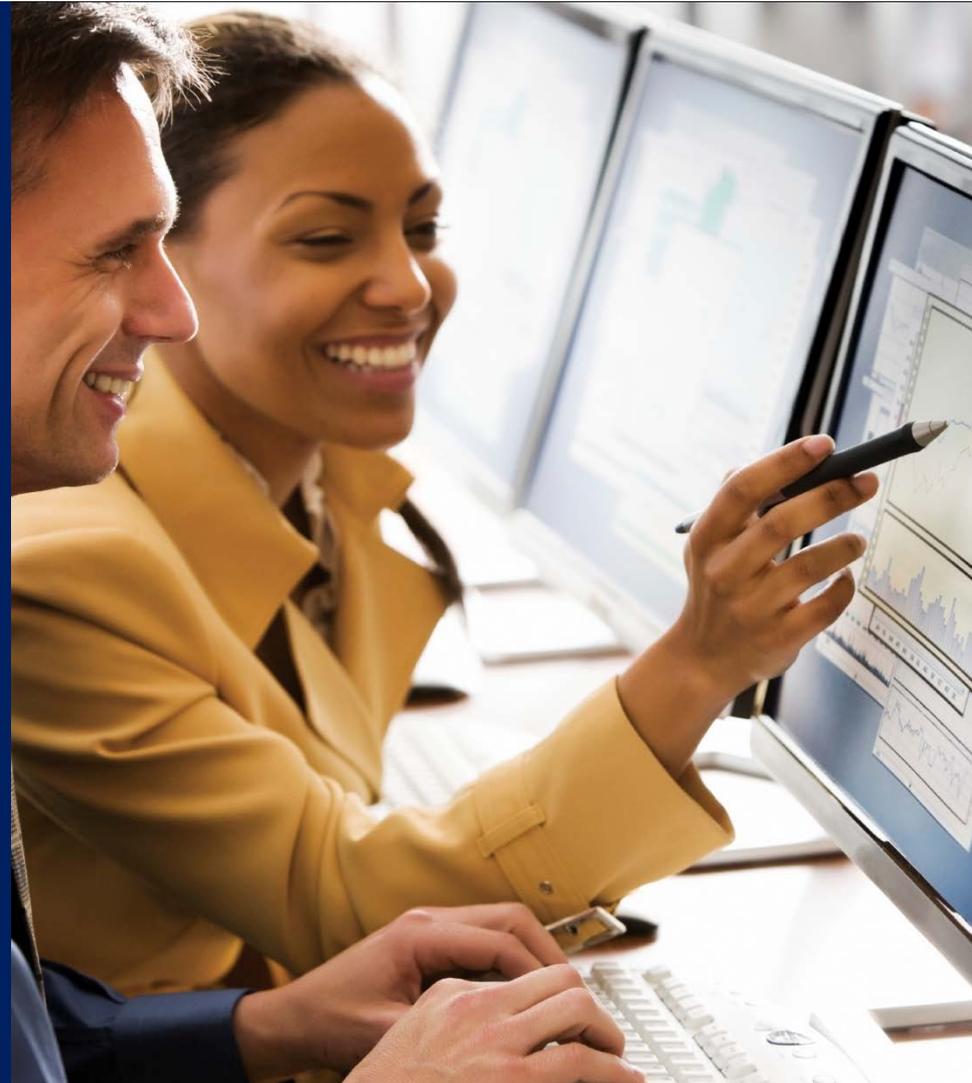
## Improper payments occur when:

- Funds go to the wrong recipient.
- The right recipient receives the wrong amount of funds.
- Documentation isn't available to support a payment.
- The recipient uses the funds in a manner that is inconsistent with why it was awarded.



# What is the DNP Business Center?

- A resource for federal agencies
- A one-stop-shop for verifying payment eligibility
- Customized data analysis to detect payment fraud or errors



# Background

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- DNP was established as a significant piece of the Do Not Pay Initiative to aid agencies in the reduction and monitoring of improper payments
- DNP assists agencies in becoming compliant according to the statutes of the **I**mproper **P**ayments **E**limination and **R**ecovery **I**mprovement **A**ct of 2012 (IPERIA)
- DNP offers the platform and customer service to support agencies in their efforts to prevent and detect improper payments

# DNP Goals

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## **Timely, Accurate, and Actionable Information**

Provide timely, accurate, and actionable information, about payees and payments, to assist agencies with eligibility verification in order to reduce improper payments.

## **Clear and Concise Information**

Provide clear and understandable information using data analytics, as appropriate, about the nature, causes, and magnitude of improper payments to a range of stakeholders to inform agency payment processing improvement.

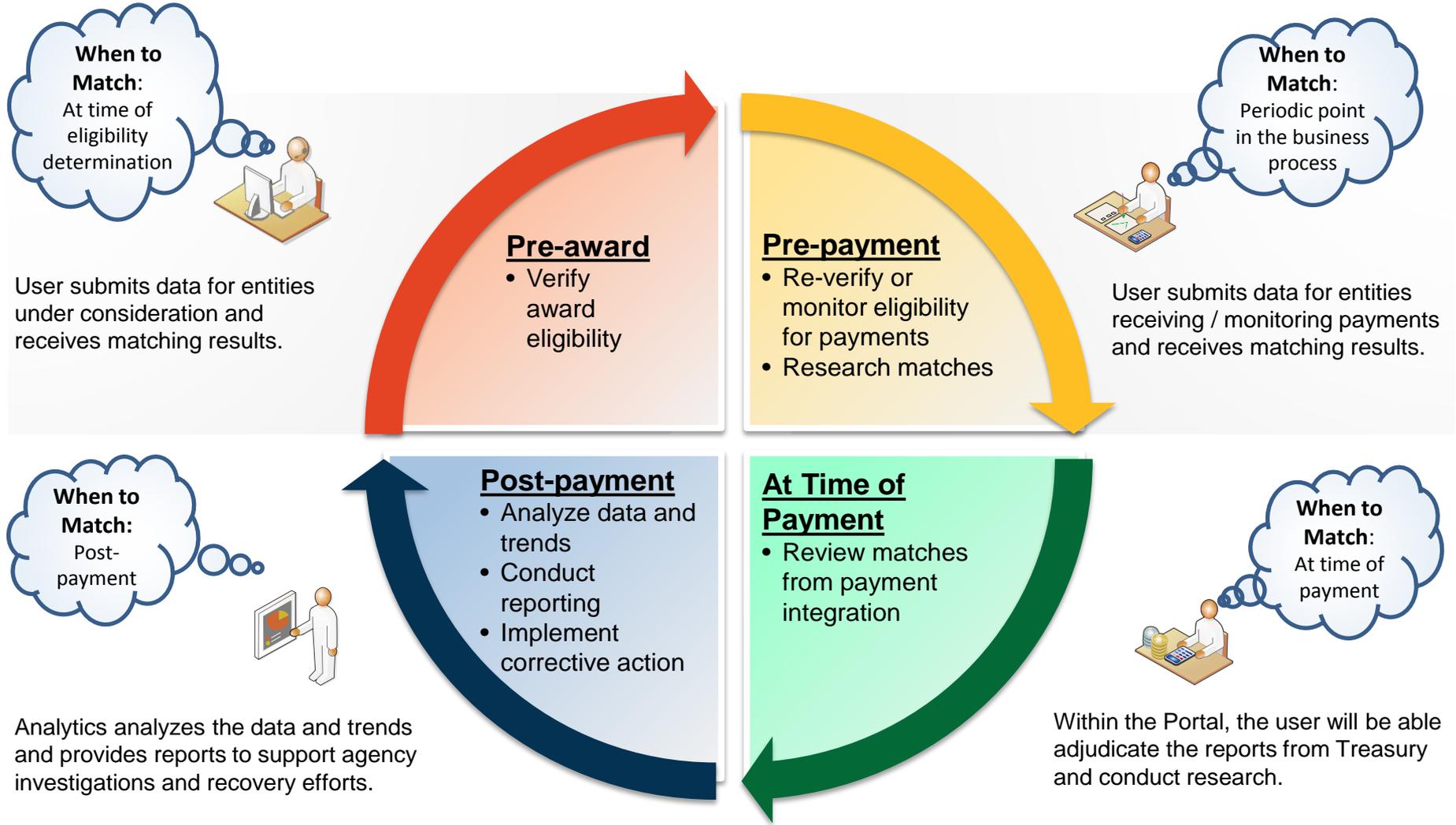
## **Informed Decision Making**

Provide timely, accurate, and actionable information about potential systemic improper payments to support activities by Federal oversight entities.

# How will DNP benefit my agency?



# Where can DNP be used in the Payment Cycle?



# DNP Use Across Payment Types

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**Grants and/or Loan Payments**

**Beneficiary Payments**

**Vendor and/or  
Contractor Payments**

# Leverage DNP Across Payment Types

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## Grants and/or Loan Payments

- Stay informed about the individuals or entities applying for assistance from your agency
- Monitor grantee eligibility by submitting a file to DNP that is routinely checked as data sources are refreshed
- Conduct single searches via names, SSNs, TINs, or EINs to verify eligibility of an individual or entity

# Leverage DNP Across Payment Types

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## Beneficiary Payments

- Submit bulk files to verify eligibility of several beneficiary recipients at a time
- Verify eligibility of beneficiary recipients on a continuous basis as data sources are refreshed
- Conduct single searches to verify eligibility of individuals

# Leverage DNP Across Payment Types

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## Vendor and/or Contractor Payments

- Make more informed decisions upon awarding contracts to entities or sole proprietors
- Continuous verification of vendor eligibility against several data sources
- Conduct single searches to verify eligibility of individuals or entities

# Data Sources Available in DNP

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- **Credit Alert System (CAIVRS) Restricted [SBA, VA ,DOJ, HUD]**
  - Verify whether an individual is a delinquent federal borrower
  - Online single search only
- **Death Master File (DMF) Public [SSA]**
  - Verify whether an individual receiving payments is deceased
- **List of Excluded Individuals & Entities (LEIE) Public & Restricted [HHS]**
  - Verify whether payments are to entities excluded from participating in federal health care programs
- **Office of Foreign Assets Control (OFAC) Public [Treasury]**
  - Verify whether an individual or entity is prohibited from entering into financial transactions with U.S. financial institutions and the U.S. government
- **System for Award Management (SAM) Entity Registration Records, Restricted [GSA]**
  - Verify that a vendor seeking to do business with the federal government has registered, in accordance with the Federal Acquisitions Regulation (FAR)
- **SAM Exclusion Records Public & Restricted [GSA]**
  - Verify whether payments are to debarred individuals
- **Treasury Offset Program (TOP) Debt Check, Restricted [Treasury]**
  - Identify vendors that owe federal non-tax debt and ensure vendors that owe debts are paid via the Treasury Offset process

# Recommended Data Sources

		DNP Data Sources		
Payment Type	DNP Usage	Death Master File (DMF), Public	System for Award Management - Exclusion Records Restricted	System for Award Management – Entity Records Restricted
Beneficiary Payments	Online Single Search	✓		
	Continuous Monitoring	✓		
	Batch Matching	✓		
Grant and/or Loan Payments	Online Single Search	✓	✓	✓
	Continuous Monitoring	✓	✓	✓
	Batch Matching	✓	✓	✓
Vendors and/or Contractor Payments	Online Single Search	✓	✓	✓
	Continuous Monitoring	✓	✓	✓
	Batch Matching	✓	✓	✓

✓ Indicates data sources that may require a CMA

# Recommended Data Sources

		DNP Data Sources			
Payment Type	DNP Usage	CAIVRS	Office of Foreign Assets Control	List of Excluded Individuals and Entities	Debt Check (Treasury Offset Program Extract)
Beneficiary Payments	Online Single Search	✓	✓	✓	✓
	Continuous Monitoring				✓
	Batch Matching				✓
Grant and/or Loan Payments	Online Single Search	✓	✓	✓	✓
	Continuous Monitoring		✓		✓
	Batch Matching		✓		✓
Vendors and/or Contractor Payments	Online Single Search	✓	✓	✓	✓
	Continuous Monitoring		✓		✓
	Batch Matching		✓		✓

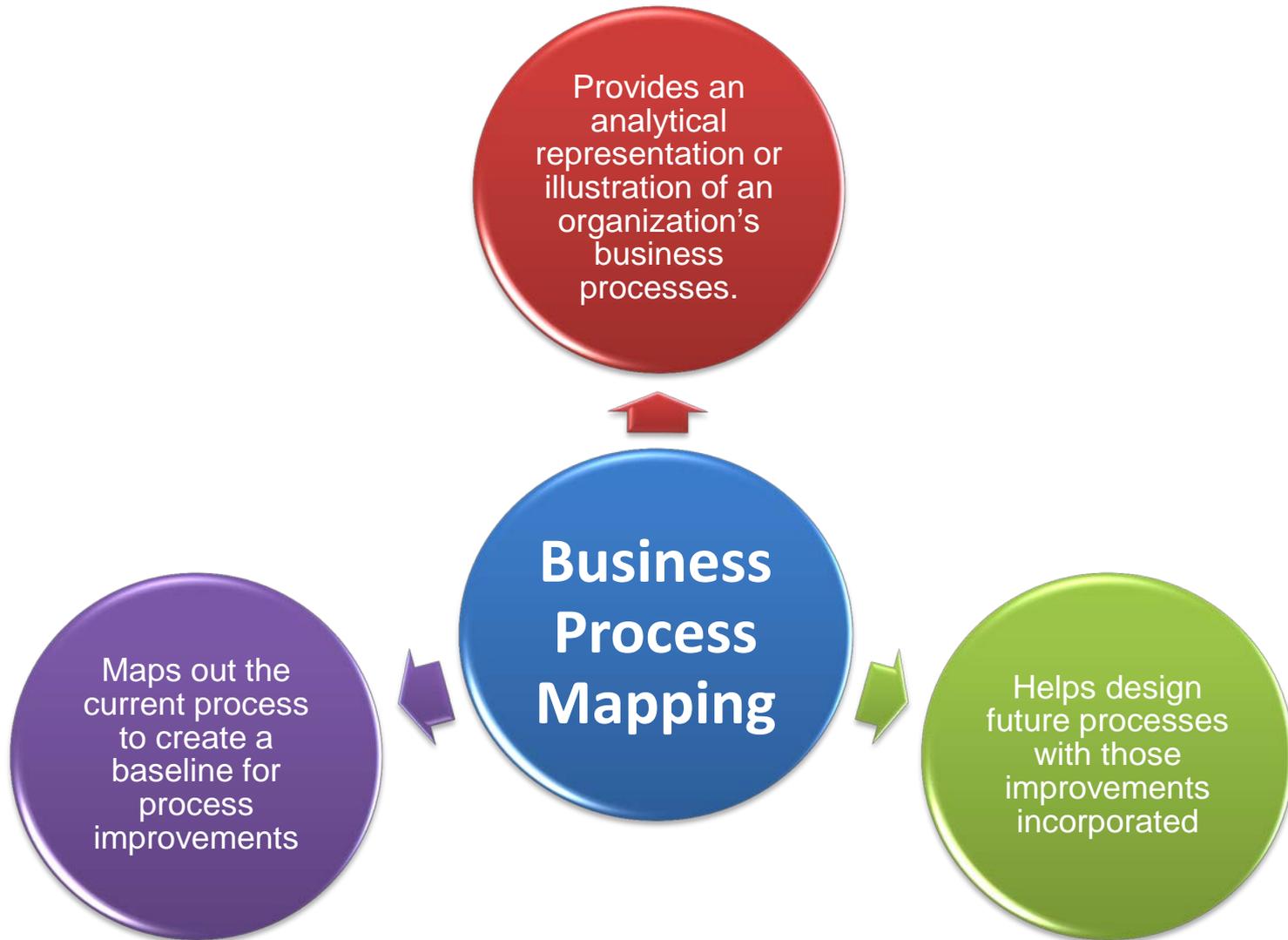
✓ Indicates data sources that may require a Computer Matching Agreement (CMA)

# DNP Business Process Mapping



# DNP Business Process Mapping (BPM)

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# Benefits of BPM

## Streamline

- Streamlines processes by identifying and reducing number of manual handovers
- Recommend automation of paper processes

## Documentation

- Document Standard Operating Procedures to depict a process from start to finish
- Print outs, PDFs of modeled processes

## Metrics

- Determine performance metrics based on measurable processes

## DNP

- Identify where DNP can help improve improper payments detection and internal controls
- Identify where DNP can assist with eligibility verification in the prevention of improper payments

# DNP Analytics



# Agency Insight Report (AIR)

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- Report capturing **key insights and findings** from **exploratory data analytics**, which includes, but not limited to:
  - Data quality assessments
  - Data pattern analysis and profiling
  - Advanced matching
  - Anomaly detection and analysis
- Collaboration with Payment Management enhances research efforts performed to improve the detection of improper or erroneous payments in the future.
- Analytics focus project to assist in **identifying potential in-depth analytics projects** that could be of assistance to the agency
  - Available upon request



# Next Steps Following the AIR

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- The Do Not Pay Business Center will provide recommendations for further investigation and possible next steps for continued research.
- Agencies may determine if findings and conclusions appear to be significant and require further investigation.
- Participation in information sharing and future projects is at the discretion of the agency. No additional payment information is needed.

# Agency Focus Groups

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- Provide insight and understanding into how agencies use DNP
- Improve the business value of the DNP portal and reports by implementing enhancements that are in line with agency goals.
- Conducted first focus group to examine the adjudication functionality
- DNP is exploring options for next round of focus and need your input.



# DNP Training

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- Collaborates with agency to learn payment practices and offers customized solutions during the Engagement, Feedback and Learning (EFL) session
- Spotlight Training provided every month
- Computer Based Training (CBT) located on the max site: [www.max.gov](http://www.max.gov)
- Personalized training and portal demonstrations
- Offers a dedicated help line for questions about the program, application and technology issues

Phone number: 855-837-4391

Hours: 7 a.m. – 6 p.m. ET



# Get Started with DNP



- Reach out to the DNP Agency Outreach Liaisons
- Schedule a meeting with our team
- Visit the website [www.donotpay.treas.gov](http://www.donotpay.treas.gov)

# Questions

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# Contact Information

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**Do Not Pay Business Center Support**

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1-855-837-4391

[www.donotpay.treas.gov](http://www.donotpay.treas.gov)

Sign up for our mailing list to receive updates on  
new functionality and data sources or to  
schedule a demo.

<http://www.donotpay.treas.gov/MailingList.htm>