



PAM PAYMENT
AUTOMATION
MANAGER

BUREAU OF THE FISCAL SERVICE

Fiscal Service Advisory Council

Payment Automation Manager (PAM)

Presented by: Lori Meyer

Agenda

- 2016 Treasury Initiatives related to PAM
 - PAM Overview & Data Flow Chart
 - PAM Standard Payment Request (SPR) Changes
 - PAM - Financial Organization Master File (FOMF)
 - Survey Results (SPS, PAM, PIR)

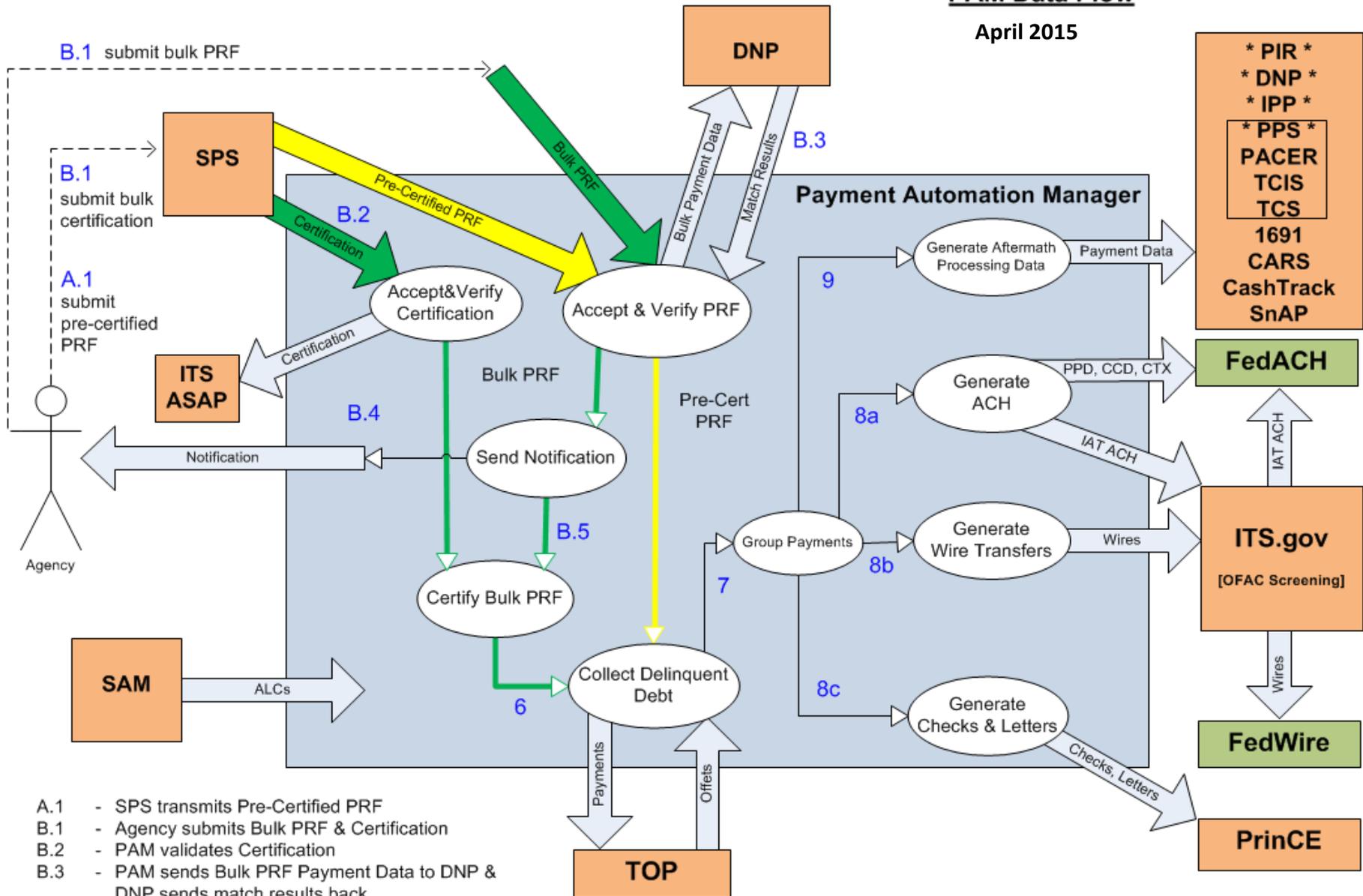
Background of PAM

- **PAM** project went into production in 2008 to standardize and automate the issuance and distribution of approximately 1.4 billion annual federal payments.
- **PAM** provides payment services to 200+ Federal Agencies.
- **PAM** replaced 30+ legacy mainframe-based software applications.
- **PAM** interfaces with 20 applications.

Delivering quality products and services in a timely manner.

PAM Data Flow

April 2015



- A.1 - SPS transmits Pre-Certified PRF
- B.1 - Agency submits Bulk PRF & Certification
- B.2 - PAM validates Certification
- B.3 - PAM sends Bulk PRF Payment Data to DNP & DNP sends match results back
- B.4 - PAM sends notification
- B.5 - PAM certifies Bulk PRF
- 6 - PAM processes offsets
- 7 - PAM assigns payment groups
- 8abc - PAM disburses for payment
- 9 - PAM sends data to aftermath systems



PAM Standard Payment Request (SPR) Changes

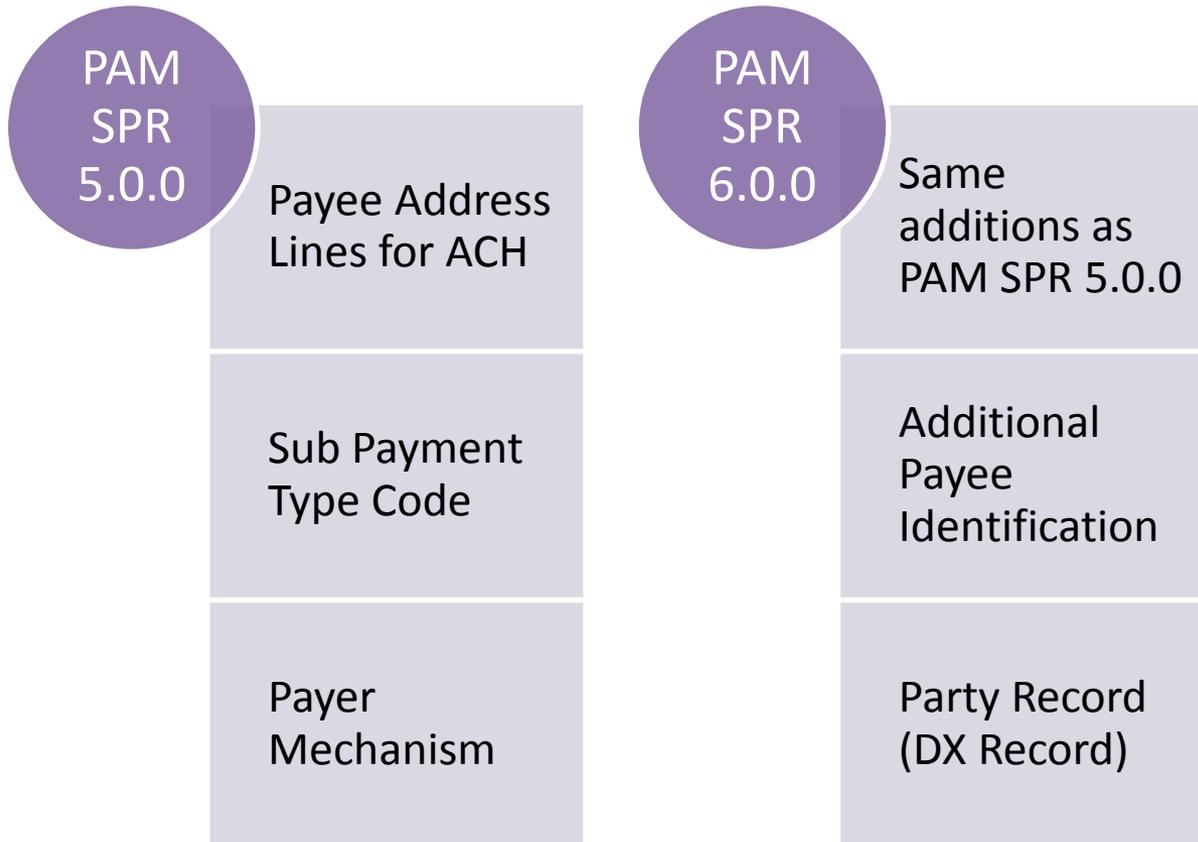
PAM SPR Changes

- PAM SPR version 5.0.0 Updates
 - Format changes are backwards compatible to the current PAM SPR 5.0.0 dated August 9, 2012.
 - Additional data elements so the format is in alignment with other Treasury Payment application formats.
 - Optional programming change.
 - Published Version will remain a PAM SPR version 5.0.0 dated March 25, 2016.
 - PAM Website:
 - <https://www.fiscal.treasury.gov/pam>
 - Scheduled for PAM Production - November 2016.

PAM SPR Changes

- PAM SPR version 6.0.0 Updates
 - Format changes are not backwards compatible to the current PAM SPR 5.0.0 dated August 9, 2012.
 - Additional data elements so the format is in alignment with other Treasury Payment application formats.
 - Optional programming change.
 - Recommended for agencies that need to report more than 2 payees per payment.
 - Published Version will be PAM SPR version 6.0.0 dated March 25, 2016.
 - If your agency needs a copy of the 6.0.0 version, please contact Treasury.
 - Scheduled for PAM Production - November 2016.

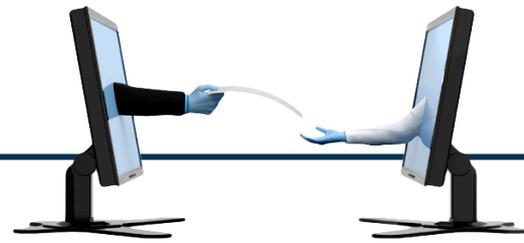
PAM SPR Changes





PAM - Financial Organization Master File (FOMF)

FOMF



What is the FOMF?

- The Financial Organization Master File (FOMF) contains Routing Transit Numbers (RTNs) and related information of all valid ACH participants derived from the Federal Reserve Bank's (FRB's) ACH Customer Directory (ACD)
- The FOMF is updated on a monthly basis with the option of receiving a weekly supplemental.
- Available FOMF files (no changes from current format):
 - **Master** - Directory of active EFT receiving financial organizations.
 - **History** – Directory of active and inactive EFT receiving financial organizations.
 - **Change** – RTN records that have changed since the prior monthly update
 - **Cross Reference** – Old and new RTNS of financial organizations that have merged or closed since the last monthly update of the FOMF

FOMF

What's New with the FOMF in 2016?

PAM has added the ability to transmit the FOMF to Agencies

Transmits will be easy to update and maintain

The Legacy transmit process will be decommissioned following transition

FOMF

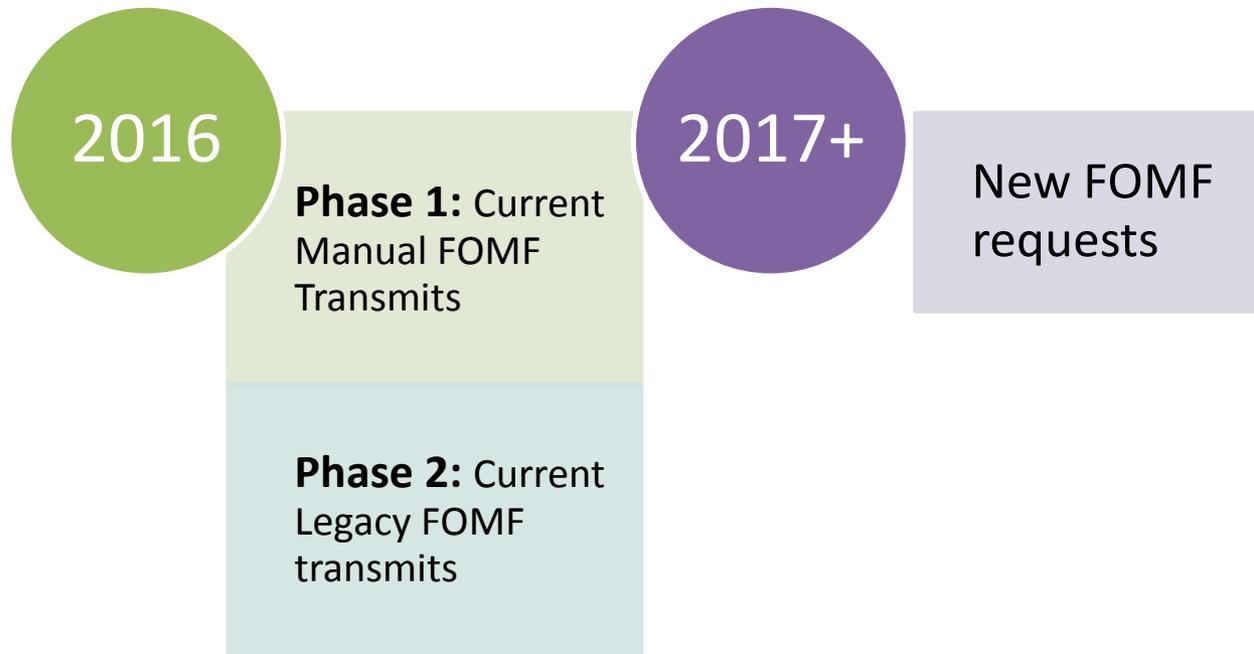
What are the benefits?

- Accurate and timely information
 - Requirements that Financial Institutions must report changes (merger, closure, etc.) that effect RTNs to the FRB ACH Department.
 - Changes that become effective between monthly updates will be added to the Supplemental FOMF at Fiscal Service. (Extremely low volume)
- Reduction of Invalid Payments
 - Agencies can verify that RTNs are valid throughout the payment life cycle and during payment file generation.
 - PAM now supports a weekly transmit of the FOMF Master which will include the Supplemental changes (for agencies requiring this functionality).



FOMF Transition Plan

- PAM now has the functionality to submit the FOMF transmission to Federal Agencies.
- A phased approach will be used to convert existing recipients to the PAM FOMF transmission process.



FOMF

- Technical Webinar will provide information on:



FOMF Transmission Standardization

- Transmission setup process
- Sending Node and Submitter ID
- Standardized dataset name variables



File Formats

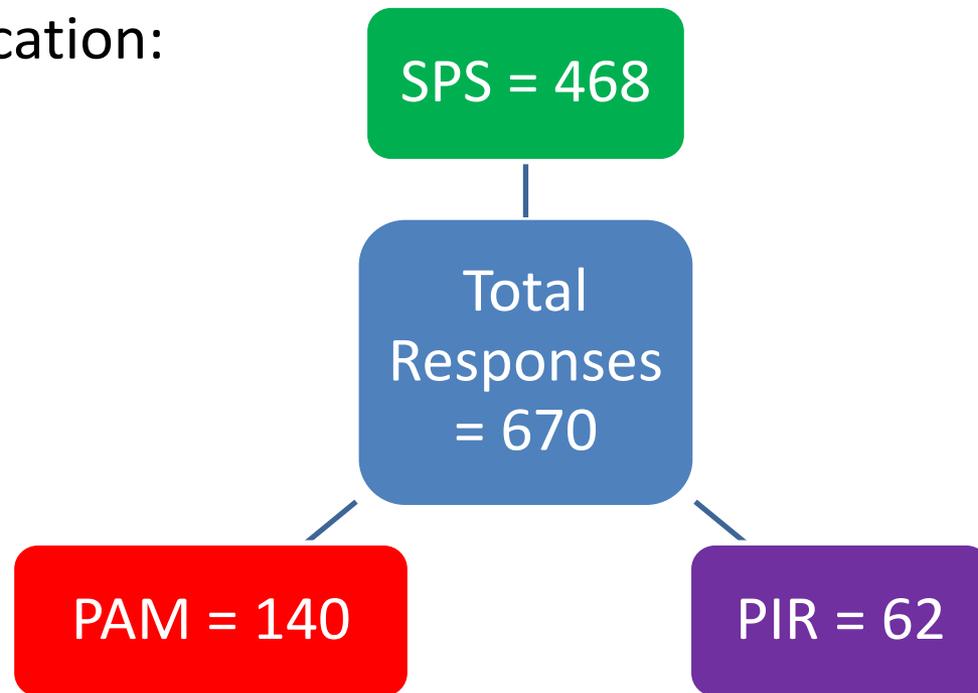
- Master
- History
- Change
- Cross Reference



Payments Survey (SPS, PAM, PIR)

Payments Survey (SPS, PAM, PIR)

- Survey Period: March 16-31, 2016
- Survey Audience: Application Users & Payment Application Contacts
- Total Number of Participants Polled: 3,500+
- Percentage of Participants Responded: 19%
- Responses by Application:



Payments Survey (SPS, PAM, PIR)

Overall Rating by Application:

SPS Overall – 7.50 (92% of respondents were Satisfied with SPS)

1 - Extremely Unsatisfied	2	3	4	5 - Indifferent	6	7	8	9	10 - Extremely Satisfied	N/A	Total	Weighted Average
1.50% 7	0.64% 3	0.43% 2	0.43% 2	4.70% 22	2.14% 10	5.56% 26	17.31% 81	29.27% 137	37.18% 174	0.85% 4	468	7.50

PAM Overall – 7.28 (88% of respondents were Satisfied with PAM)

1 - Extremely Unsatisfied	2	3	4	5 - Indifferent	6	7	8	9	10 - Extremely Satisfied	N/A	Total	Weighted Average
1.43% 2	0.71% 1	0.71% 1	2.86% 4	5.71% 8	5.71% 8	6.43% 9	17.14% 24	25.71% 36	32.14% 45	1.43% 2	140	7.28

PIR Overall – 6.98 (78% of respondents were Satisfied with PIR)

1 - Extremely Unsatisfied	2	3	4	5 - Indifferent	6	7	8	9	10 - Extremely Satisfied	N/A	Total	Weighted Average
1.61% 1	0.00% 0	3.23% 2	1.61% 1	11.29% 7	0.00% 0	8.06% 5	19.35% 12	14.52% 9	19.35% 12	20.97% 13	62	6.98

Payments Survey (SPS, PAM, PIR)



Survey Result Fact Sheets are available at each applications Exhibit Booth. The Fact Sheets include additional survey results for each project:

- SPS
- PAM
- PIR



If you did not have an opportunity to participate in the 2016 survey, and would like to participate in the 2017 survey. Please visit the application exhibit booths and sign up for the survey distribution list.



PAM Website and Contacts

PAM and FOMF Technical Webinar

- **Changes to the PAM SPR:**
 - Optional fields added to the PAM SPR version 5.0.0
 - New PAM SPR version 6.0.0 with additional party record
- **FOMF:**
 - FOMF transmission changes
 - FOMF file formats (existing format review)
 - FOMF testing requirements
- **Audience:**
 - Open to all federal agency employees & vendors
 - Programmers
 - Vendors
 - Technical

PAM and FOMF Technical Webinar

Tuesday, May 24, 2016, 10:00 am to 11:00 am ET

Tuesday, July 26, 2016, 12:00 pm to 1:00 pm ET

Thursday, September 15, 2016, 2:00 pm to 3:00 pm ET



Registration Website:

https://www.fiscal.treasury.gov/fstraining/training/fs_pamfomfwebinar.htm

PAM Contact Information

- **PAM Testing Requests:** PAM.SAT@fiscal.treasury.gov
- **FOMF Requests:** PAM.Help.Desk@fiscal.treasury.gov
- **PAM Website:** <https://www.fiscal.treasury.gov/pam>
- **PM Call Center:** (855) 868-0151 - option 2, then option 2
- **SPS/PAM/PIR Helpdesk:** 816-414-2340
- **PAM Program Management Office Contacts:**
 - **Lori Meyer**, PAM/PIR Program Management Analyst
 - (816) 414-2337 or Lori.Meyer@fiscal.treasury.gov
 - **Denise Quirarte**, PAM/FOMF Program Management Analyst
 - (816) 414-2333 or Denise.Quirarte@fiscal.treasury.gov
 - **Nathan Douglas**, PAM Program Management Analyst
 - (816) 414-2334 or Nathan.Douglas@fiscal.treasury.gov



Any Questions?

